



Messe  
Düsseldorf

Leaflet

## T-Systems – Important notes

### General conditions for all connections:

Rental fees apply to the entire run of any given event. This includes the specified construction and dismantling periods as well as duration of the fair. Total operating time may not exceed six weeks. If it does, a rental fee equivalent to that of the first six weeks will be charged for each additional four-week period.

Equipment which is not part of a delivery/collection agreement must be picked up by the exhibitor and returned (no later than on the last day of dismantling, 2 pm) without further request. If this obligation is not fulfilled, the value will be invoiced in accordance with item 8.6 of the general standard terms and conditions.

Deposit regulation, Terms and Conditions, item 8.6:

A deposit will be booked into the exhibitor's account for the duration of use according to the deposit class. If the terminal device is returned by 2:00 pm on the last dismantling day in flawless optical and technical condition, the deposit will be removed from the exhibitor's account. Otherwise the deposit will be transformed into a damages fee that will be payable with the exhibitor's invoice.

Deposit category I: € 100 (e.g. telephones)

Deposit category II: € 250 (e.g. modems, fax machines, routers, switchers)

Deposit category III: € 650 (e.g. notebooks, PCs with monitor)

The deposit will be charged per connection. Please note that when using a modem or ISDN card a 0 must be programmed for an outside line.

Connections, lines and services must be ordered via the Online Order System – OOS – at the latest 30 days prior to the start of the event. Orders received after this date will be processed in the order received. Provision of telephone numbers, lines and terminal equipment for last-minute orders is subject to availability.

All necessary connections are provided exclusively by Messe Düsseldorf GmbH. All communications terminal units and installations are provided on a rental basis for the duration of the event. Installations are connected during the stand construction period and disconnected no later than the last day of dismantling. Cabling of any communications technology equipment outside rented stand areas may only be carried out by T-Systems International GmbH on behalf of Messe Düsseldorf.

The operation of customer-owned WLAN components on any part of the exhibition grounds is not allowed. A special permit for this can be requested in the Online Order System – OOS. Once a WLAN voucher has been delivered to the exhibitor or his agent with a valid delivery slip, there will be no exchange for any vouchers, including not activated or partially used vouchers. There is no guarantee of availability or bandwidth for WLAN vouchers offered.

If **no entry** is made in the catalogue entry field for connections, **all** connections ordered by submission deadline will be included in the catalogue.

Furthermore Messe Düsseldorf's terms and conditions for telecommunication and Internet services, the technical guidelines, and the price list for connection charges, which can be requested and are posted in our offices, apply. Charge units included in package deals that are not used will **not** be refunded. There will be no offsetting or trading off of included charge units when ordering multiple connections.

Call by call and pre-selection are not available for any connections.

Orders received after the deadline (but not later than 7 days prior to trade fair opening) incur a 35% surcharge on the connection rates listed overleaf. Changes to services ordered will also incur this surcharge.

Base tariff rate is **€ 0.11 per unit**.

All prices quoted are exclusive of statutory VAT.

Or call our service team on **+49 211 947 20 00**.

**Email: [Telekom@messe-duesseldorf.de](mailto:Telekom@messe-duesseldorf.de)  
[Telecom@messe-duesseldorf.de](mailto:Telecom@messe-duesseldorf.de)**